

Customer Service:

Cigna: (800) 882-4462

Cigna Great West ("GWH or G" ID cards): (866) 494-2111

Provider Portal: cignaforhcp.com

Claim Filing: Payer ID: 62308 or PO Box 188061, Chattanooga, TN 37422-8061

Appeals: Cigna National Appeals, PO Box 188011, Chattanooga, TN 37422-4827 / Fax: (877) 815-4827

Cigna (GWH or G ID cards): Cigna National Appeals, PO Box 188062, Chattanooga, TN 37422-8062 / Fax: (877) 804-1679

Precertification:

Inpatient/Outpatient: cignaforhcp.com > Patients > View & Submit Precertifications / Phone: (800) 882-4462

High Tech Radiology (eviCore): myportal.medsolutions.com / Phone: (888) 693.3297 / Fax: (888) 693-3210

Home Health Care / DME (CareCentrix): carecentrixportal.com / Phone: (800) 666-6127

Sleep Studies (CareCentrix): cigna.sleepccx.com / Phone: (877) 877-9899

Digital Hearing Aids (Amplifon): (800) 920-4327

Pharmacy: (800) 244-6224

Important Contact Information:

Cigna Global Health: (800) 441-2668

Cigna Behavioral Health: (800) 926-2273

Cigna Specialty Pharmacy Services: (800) 285-4812

